



Atty. Dkt. No. 048369-0126

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JRW

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Tomihiko AZUMA  
Title: SALES SUPPORT SYSTEM AND  
METHOD THEREFOR  
Appl. No.: 09/921,903  
Filing Date: 08/03/2001  
Examiner: N. S. Mammen  
Art Unit: 3671

**AMENDMENT AND REPLY UNDER 37 CFR 1.111**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

This communication is responsive to the Non-Final Office Action dated November 16, 2004, concerning the above-referenced patent application.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this document.

**Remarks/Arguments** begin on page 11 of this document.

Please amend the application as follows: